



At Sturdy, we believe it is important that you have access to all of your medical information as soon as it becomes available. To ensure this happens, we release all notes and results to you immediately, which means you may see your results **BEFORE** your provider has had adequate time to review them. It is possible that your results may contain information that requires further discussion with your physician. Please know, it is always your choice about when you view your medical results, whether you view them as soon as available or wait to review them with your provider.

Please allow your provider 7 days to review and connect with you to discuss your results. Below is information related to some common results that may upload to your patient portal.

### LAB RESULTS

- Many results may have something to indicate “abnormal” but are not clinically significant.
- Many lab results come through in parts as the process is completed in the lab, do not worry if all of your labs are not in your portal at the same time.
- Other results may require a review of additional information to determine if there is something medically significant. These are best discussed with your provider.

### IMAGING RESULTS- CT/MRI/ PET

- These imaging reports may have words that are hard to understand. They may also have unexpected results including masses, cancers, or other changes.
- Whenever possible, your provider will discuss the potential results with you **BEFORE** your test to help you prepare for outcomes and will contact you with the results to discuss any next steps.

### PATHOLOGY RESULTS

- Biopsies and surgical specimens will show up under pathology results. They may sometimes have unexpected, confusing, or concerning information.
- Your provider will discuss potential results with you **BEFORE** your test to help you prepare for outcomes, and will contact you to discuss next steps based upon results.

Your provider will always discuss your test results with you after reviewing them either at a visit or by message. Some patients prefer to see the results of their tests immediately, while others, wait to hear from their provider. If you have an immediate concern after reviewing your test results, please contact your provider directly by calling the office or messaging through the portal.